Category	Question	Answer
The Jumpstart Program & CK-12 live	Will this presentation be archived (or recorded) so I can refer to it later?	All presentations will be posted on the Jumpstart page the day after the webinar to be viewed on demand.
	Do you/will you be doing a Jumpstart for integrating CK-12 content through Canvas?	Yes. Integration will be included in week 5 when we talk about tracking student progress and integration with Edmodo and Canvas.
	What about NSTA?	CK-12 attended NSTA, NCTM, and NSBA this year and will be at ISTE next week. Please come by our booth and presentations to introduce yourself, say hello, ask questions, and share your experiences.
FlexBooks®	Can you give an example of a chapter that shows the difference between an original book and what you call concepts?	The content in each is essentially the same, but the format is different. The first is more of a traditional layout with a book, chapters, and lessons that cover about an hour of teaching time each. The "concepts" version was derived from CK-12's traditional FlexBook® textbook. The key objectives from each lesson in our FlexBooks® were used to create smaller bite-sized concepts. Concepts can be easily accessed and modified and are partnered with other "Modalities" such as videos, study guides, Real World Applications (RWAs), PLIX, Adaptive Practice, etc. Generally speaking, you might use 2-3 concepts in an hour of teaching.
	If I add a Word file does the student need to have Word to read it? Or will they see it as a PDF?	If you import a Word doc into your FlexBook®, it will translate into a section and they will view it in a browser as part of the FlexBook®. If you attach it to the book, they would need to have Word to see it. This Help Center article explains how to import a doc into your FlexBook®: https://ck12support.zendesk.com/hc/en-us/articles/200085199-How-to-Import-Documents-into-FlexBook-Textbooks

	If you had a student with no home access to technology, can you print the books?	Yes. You can print by subchapters, chapters, and the whole book!
	Is the FlexBook® shareable by pdf?	You can generate a PDF of your FlexBook® and share that. We have also just released our FlexBook® app, which allows readers to download and view FlexBooks® offline. Search for "FlexBook®" in Google Play or your App Store.
	I work in a low SES school and we lack tech resources as well. How do you suggest I can adapt the CK-12 resources to my particular situation?	Stations work well for schools with limited access to tech. Students can also access from their smart phones.
	Can you put video, PLIX, simulations, etc. in your custom FlexBook®?	It is not possible to embed PLIX or SIMs into your FlexBook®, though you can provide a link to them in your text. You can embed video in your FlexBook®. This Help Center article details how: https://ck12support.zendesk.com/hc/en-us/articles/204354754-How-to-Embed-a-Video-in-Your-FlexBook
	Competitive analysis - what makes yours competitively better?	Prior to the development of CK-12's core or "seeded" content, a competitive analysis of all the best selling textbooks was conducted. A scope and sequence or outline was created and reviewed by teachers, subject matter experts, and educators. The approved outline was used to create CK-12's content. An author and domain expert develop the content, which is peer reviewed by independent reviewers who conduct a developmental content review for pedagogical integrity, alignment to standards, and accessibility. Finally, a technical and copy edit are conducted before CK-12 publishes its resources. CK-12's content is flexible, can be customized, supports embedding of multimedia, the addition of users' own curricula, and can be accessed on any device, anytime, anywhere - for free.
	Can I start making my own book without using any content from CK-12?	Yes, you can. You can go into your library and click "Create New" and choose to create a FlexBook® from scratch. From there, you can add chapters and modalities from CK-12 or user generated content, or you can create new ones and write your own content from scratch.

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	How can teachers collaborate to edit a FlexBook? Is there a way several people can be logged into the same account but work on different FlexBooks®?	If you create a group account, your best option is to have only a single person in an account at at time. This way you won't inadvertently overwrite each other's work. Similarly, the best practice is to have a single tab open with for any given read or book so that you are sure to be saving the one you most recently updated.
Users and their Generated Content	I missed how to see the content that was created by others in my state.	You can find FlexBooks® published by others in your state by clicking on the Schools icon on the homepage or directly through this link: http://www.ck12.org/schools Then select your state using the drop-down menus at the top of the page.
	Is there a user base from Canada? Or any other countries, for that matter?	CK-12 has users from all over the world. There are multiple people from Canada and other countries signed up for this program. You can see a list of many of those if you look at the "See Jumpstart Participants" and filter by typing in "Canada," if you're looking for that in particular. We encourage you to connect with each other on the Jumpstart Forum.
CK-12 Website and Content	What is the difference between making a new FlexBook® and putting items in my library?	Putting an item in your Library essentially creates a shortcut to that content in an easily accessible area for future use. Making a new FlexBook®, or customizing an existing one, means you are making changes to the content within the book.
	Deleting books from Library	You can archive any book to eliminate it from your list of resources within your library by clicking on the 3 dots on the top right of any resources and then choosing "Archive."
	Were the interactive pieces mentioned developed by CK-12, found online, or developed in-house?	CK-12 has developed a suite of interactives called PLIX, as well as a full library of simulations. We'll cover those later in the Jumpstart series, and you can explore them further here: http://interactives.ck12.org/plix/ http://interactives.ck12.org/simulations/
	Is it possible to create PLIX activities, or adaptive learning activities?	Currently, users cannot create PLIX, though we may offer this in the future. However, you can create quizzes, and can learn more about that here: https://ck12support.zendesk.com/hc/en-us/articles/200468430-How-to-Create-a-Quiz

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	Is there an online assessment/homework component that can be used or teacher developed?	Yes, you can assign practices and quizzes. You can use quizzes that we have already developed, or create your own. This Help Center section should get you started: https://ck12support.zendesk.com/hc/en-us/sections/201325527-Practices-Quizzes
	Is there a specific area for Forensic Science content or any plans to have one in the near future?	Yes! The El Paso Independent School District (EPISD) has created and published it on our site.
	Are their elementary school resources?	CK-12 has K-5 math practice and videos and there is user created science content.
	What is the difference between the iPad app and the desktop version?	Currently the iPad app provides access to practices only, whereas the full website allows you to view all of our content. We also have an iPad app for our simulations and are developing an app to download and read FlexBooks® offline.
	Do I access the videos on YouTube or on the CK-12 site?	Both are options. You will find some of our videos on YouTube, on the CK-12 channel, but you can also find our videos within our concept pages (for content) or our help center (for support using CK-12).
LMS/Integration and Student Accounts	How do I use ck12 with Google Classroom?	You can share our content directly in your Google Classroom. Just click the Share Me (plane) icon at the bottom of any page. This Help Center article has instructions and a video: https://ck12support.zendesk.com/hc/en-us/articles/208332857-How-to-Share-Content-in-Your-Google-Classroom
	I have all of my classes on Schoology - it looks like I should use concepts rather than an entire book - is that correct?	We don't currently integrate directly with Schoology, though we are developing this integration. While we don't have an ETA for when that will be available, you are free to link to CK-12 resources in any platform.
	We are using BlackBoard starting this year. Any intent of being able to talk to Blackboard?	Yes, CK-12 content is available through Xplor in Blackboard. We are working on LTI integration.
	Can a teacher generate accounts for his/her students?	While we are continually working to address concerns and requests from users, at this point in time a teacher cannot generate their students' accounts. If you have Google as part of your school or district, students can use the single sign-on option with CK-12 and just link their account to that Google email.

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