Category	Question	Answer
CK-12's Interactives (PLIX & Simulations)	Are all PLIX free for all teachers and students?	YES! All the content and tools offered on www.ck12.org are FREE to all users, whether teachers, students, parents, etc. You simply have to sign in with an email or single-sign-on option to access them.
	Will a PLIX explain why the ramp has to be longer besides just figuring it out through sliders, etc. and show the math involved?	This question was in relation to the Simulation we demonstrated. For Simulations, you can download the worksheet that can be found under "Resources" before entering the Simulation. This might help students walk through the simulation and show more of the components involved. The sandbox environment for the simulation itself is really meant to have students explore and figure out how components within a system interact.
	Are the interactives downloadable?	Our Simulations can be accessed through the CK-12 Sim app (for tablets). Using that, you will be able to choose Simulations to access offline. Our PLIX are accessible using a browser via www.ck12.org. If you're asking about downloading FlexBooks®, we encourage you to use the new FlexBook® App, which allows for offline reading of chapters and books you download to it.
CK-12 Concept Map	The concept map icon doesn't come up for me. Any tips?

Note: I've tried lots (of pages). From Flexbook, home, searching a concept, etc. | You can access our concept map from any branch (such as Arithmetic or Biology) or from any concept page (such as Slope of a Line). If you're having trouble finding the concept map on those pages, try refreshing the page. If you still can't access it, please contact support@ck12.org and we'll help you figure out what might be occurring. |
| | Can you embed a concept map into your FlexBook? | You can't embed the Concept Map in a FlexBook®. However, you can certainly link to the start of a Concept Map from a FlexBook® by using the URL. |
| | Instead of building a FlexBook, can the teacher build a concept map from which students can choose lessons from? | At this point, you can link to a concept map for a particular concept and have students explore the map from there. It will not remember the branches you expanded, so you would need to detail how they should expand it if you want them to follow a particular path. |

FlexBooks®	I am finding that sorting through the options that are available is taking huge amounts of time for Algebra 2. There are so many at so many different levels from junior high, Algebra 1, and Algebra 2 that manually sorting through them takes more time than I have. Is there an easier way to look at the concepts by course or FlexBook?	If you're looking for a way to access a progression of concepts, you could go to the Algebra branch and click on any FlexBook® textbook. From there, you can see the chapter titles, and, by clicking on any, see the sections within the book. If you are accessing a "Concepts" book, these sections will related directly to CK-12 Concepts and match the various other resources (including videos, PLIX, practice, etc.). If you choose to "customize" the book, you can expand the Table of Contents when editing it and see/adjust the order of the sections included.
	Is there a better way than saving as a PDF for a student to access their FlexBook without internet access?	Yes. Our new FlexBook® App allows students to download books or chapters to the app so that they can access them offline.
	So if students had a question in the CK-12 textbook and they want to find out more about it, can they access any of the content on CK-12 just like a teacher?	Yes. Students have access to the resources for any concept just like a teacher does. They can explore videos, try PLIX, do practice problems, etc.
	If you start off with a FlexBook that already exists and you are happy with the way it is written, with the simulations, PLIX, etc. and then if the creator of the FlexBook decides to put in a different PLIX, simulation, etc, then, will it impact the one that you are currently using and that you might be happy with? In other words, if the book is changed, does the one that you have been using automatically change. How does that work?	If you are still using content completely created by CK-12, you will see a notice that the content has been updated and you will have the choice to switch to the updated version or continue to use the old one. If you modify any individual section, you will now own it and it will no longer be linked to the original read.
	Can you clarify: Can students use a customized FlexBook on the app?	Currently the CK-12 FlexBook® App only shows CK-12 created books. User created/customized books will be available on the app soon.

FlexBooks are collections of the Reads. Of course, you can link to PLIX, SIMs, or any other resource on CK-12. |
| | Just to confirm: If I publish, and then make changes and finalize my changes, I do not need to republish? Finalizing changes makes the changes to my published textbooks, correct? That's only the read/book, and not the simulation or PLIX, correct? | Yes, if you have already published a book, read, or other modality, you do not need to republish after you finalize any updates. Updates in draft mode will not be shown until they have been finalized. Publishing allows users to find your FlexBook® via search and on the Community Contributed tab of any matching concept. |

	If I am creating my own FlexBook, where can I find free creative commons material?	You can search for content on Creative Commons, but you will need to make sure that you are using the correct licensing. For example, some items on Creative Commons only require attribution, while others must be shared under the exact same licensing as originally used.
LMS & Integration	If assigned CK-12 practice via Google Classroom, would the students' work show in Classroom, or does it have to be assigned via CK-12 group to see students' responses/work? Can we have results of practice report through the LTI interface of a Learning Management System (LMS)? If we share through google classroom, will scores / reports of student activity show up somehow in classroom?	Currently, CK-12's integration with Google Classroom is to be able to share resources and pages from CK-12 to Google Classroom. If you want to see student reports on any shared practice, you will need to assign that practice through a CK-12 group. Now that Google Classroom has released the capability for grade passback, we are looking into potential further integration. For Canvas (and Schoology when we launch our integration shortly) and Edmodo, we do have grade passback.
	My school just announced that we'll be using Schoology from now on, largely because it works with PowerSchool. Does CK-12 integrate with Schoology at all?	Our integration with Schoology will be coming out shortly! It will work like Canvas, where you can share resources and see grades.
	My school IT administrator would like to know if the student role is automatically downloaded if we have Clever because with Khan Academy it automatically downloads our student role. So when we click on Clever we see: CK-12 and Khan Academy.	CK-12 is integrated with Clever. However, your IT admin has to install the CK-12 app for your school within Clever. Once this this done, students/teachers can access CK-12 with Single Sign On and it will carry along any role information.
General	Is the forum the cafe? I see a tab for cafe but not for a forum?	The Cafe is our collection of forum discussions. Currently we have forums about Jumpstart, science, and math. There are also subject area groups on the Jumpstart page (under Jumpstart Your FlexBook®) that you can join.
	Could you talk about the students perception/opinions of the CK-12 online practices/quizzes? From my prior experience using online homework assignment, majority of my students can't deal with it because it is above their mastering level. They become frustrated and start dislike it.	CK-12's practice is adaptive, so it will encourage them to review a concept (via a read, video, etc.) if they are struggling, or bump them up to any available harder questions to challenge them if they are doing well. You can also create your own "quizzes" - basically tailored assignments - where you can choose the specific questions you want students to complete.

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